

Questions & Answers

1. Why is DEKRA GS replacing KEMA GS?

On 1 January 2011, KEMA Quality will be re-branded as DEKRA Certification. With this name change KEMA Quality will benefit from the strong DEKRA brand. As the DEKRA-GS mark already exists, we will operate as one strong brand instead of two brands in the German market. The result? A clear, transparent brand and high brand recognition. With DEKRA-GS you can benefit from the strong brand recognition of DEKRA in Germany.

2. When does KEMA Quality stop issuing KEMA GS?

From 31 December 2010 KEMA Quality will replace KEMA GS with DEKRA-GS. As of 1 January 2011 we will start issuing DEKRA-GS. Manufacturers who have already applied for KEMA GS should be aware that, if the certification process is not finished before 31 December 2010, KEMA GS will be replaced by DEKRA GS.

3. Will certificates for products certified with KEMA GS lose their validity?

No, KEMA-GS certificates remain valid until they lose their validity under the normal conditions in the KEMA GS contract:

- Certificates will expire automatically after 5 years or when the applied standard expires
- In case of updates of products, the previous KEMA-GS certificate will be replaced from January onwards by a DEKRA-GS certificate due to the modification or update of the product
- For other circumstances see the conditions listed in the GS contract.

4. I already have KEMA GS on my products. What should I do?

Nothing. As long as your product is not modified or updated, KEMA-GS will remain valid for a maximum of 5 years, as stipulated by German GPSG law.

5. Can I switch to DEKRA GS immediately?

Yes, but we must follow the rules and regulations of the certification process and this means that we have to review the report with regard to the latest requirements. This will be done on a case-by-case basis.

6. What is the difference between KEMA GS and DEKRA GS?

Besides the DEKRA brand name which has high recognition in the German market, the combined KEMA-GS + DEKRA GS has much wider scope. Please contact your KEMA Quality/DEKRA representative for more information.

From now on we will be able to issue DEKRA GS on far more products and product categories, including non-electrical products. The high quality you are used to – and expect from us – will not change.

7. Can we combine certification marks, e.g. ENEC, KEMA-KEUR and DEKRA GS?

The excellent DEKRA brand recognition in the German market will offer you more distinctive value, which will boost your sales. Combining ENEC and/or KEMA-KEUR and/or DEKRA GS will offer you broad market acceptance in a unique one-stop shop offering. Furthermore, other export markets can be included. Just call your contact person to find out about the new possibilities.

8. Will the certification process change?

No, the certification process will stay the same as it was when we issued KEMA GS.

9. Will I keep the same contact person within KEMA Quality?

Yes, all contacts will remain the same.

10. Will the transition have a direct or indirect influence on costs?

No, the testing & certification costs and the costs for the annual factory inspections will stay the same, as will the annual fees and the costs for pre-license inspection.

11. What does this transition mean for the quality of the DEKRA GS mark?

We assure you that the high quality and service delivery standard we offer will remain the same.

12. Which entity is the legal GS body for DEKRA GS certificate?

The legal entity will be the same only the name of this entity will change into DEKRA Certification GmbH. Our working procedure will be the same.

13. Do I need to sign the certification contract with DEKRA Germany again?

No, your current contract stays valid. You only have to change the contract when the product changes or the contract ends (see the circumstances in question 3)

14. When the KEMA GS certificate has to be changed to DEKRA GS do I need to change the artwork on the KEMA GS marked products?

No you do not have to change artwork on the already produced and certified products. For these products the KEMA GS certificate remains valid. Only when the contract will be changed you also have to change KEMA GS into DEKRA GS.

In short:

- KEMA GS will be replaced by DEKRA GS as per 1 January 2011.
- Already issued KEMA GS certificates will remain valid until they lose their validity due the standard circumstances laid down in the certification terms and conditions.
- The new combined DEKRA GS scope we can offer you is much wider than the old KEMA GS scope.
- The excellent DEKRA brand recognition in the German market will offer you more distinctive value and boost your sales
- The combined KEMA-KEUR and DEKRA GS will offer you broad market acceptance in a unique one-stop shop offering.
- Apart from these advantages, everything else will remain the same!
- Your contact person of KEMA Quality will remain your direct first point of contact

KEMA Quality and DEKRA joined forces. Two leaders. One strong brand.

Discover the opportunities and visit our information website www.discover-dekra.com